1. Course Details:

Course Code : ISOM-001
Course Title : Certified ISO 9001:2015 Lead Auditor
Course Duration : 5 Days

2. Course Overview:

- QMS lead auditor Course is designed in such a way that you get to have a thorough understanding and application of the quality management systems, its strategies and techniques. Our ISO 9001:2015 QMS Course is designed based on pedagogy of learning by doing and accelerated learning techniques with auditing role plays, simulations and exercises, reflecting real world audit experience. The aim of this course is to provide delegates with the knowledge and skills required to perform first, second and third-party ISO audit of quality management systems against ISO 9001, in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

- Delegates who complete this CQI and IRCA Certified ISO 9001:2015 Lead Auditor (QMS) Training course successfully (within the five years prior to making an application to become a certificated auditor) will satisfy the training requirements for initial certification as an IRCA QMS auditor.

3. Learning Outcomes:

- Explain the purpose of a quality management system, of quality management systems standards, of management system audit, of third-party certification and the business benefits of improved performance of the quality management system
- Explain the role of an auditor to plan, conduct, report and follow-up a quality management system audit in accordance with ISO 19011 (and ISO/IEC 17021 as applicable)
- Plan, conduct, report and follow-up an audit of a quality management system to establish conformity (or otherwise) with ISO 9001 and in accordance with ISO 19011 (and ISO/IEC 17021 as applicable)

4. Course Contents:

Day 1:

- Presentation: Introduction to Quality Management System
- Individual Activity: Not applicable or opt out clauses
- Group Activity: Auditing context
- Group Activity: Auditing leadership
- Group Activity: Auditing operation

Day 2:

- Presentation: Audit Management
- Group Activity: Auditing performance evaluation and continual improvement
- Individual Activity: Roles and responsibilities of audit parties
- Group Activity: Audit management
- Presentation: Approach to audit, communication and auditor behavior

Day 3:

- Presentation: Audit Execution
- Group Activity: Conducting stage 1 audit
- Group Activity: Planning for stage 2 audit
- Individual Activity: Communication
- Presentation: NCR reporting, Corrective action and Audit report
- Group Activity: Conducting opening meeting

Day 4:

- Group Activity: Auditing top management
- Group Activity: Auditing role play, NCR reporting

Day 5:

- Group Activity: Conducting closing meeting
- Group Activity: Corrective action review and follow-up action
- Presentation: Exam revision and clarification of doubts
- Final Examination

5. Our Methodology:

- Make coaching and monitoring innovative and using modern

- Media training also using on the go training by using interactive means and focusing on
- The exercises, practical applications and real situations study.
- Live delivery method, instructor-led training.
- Experienced consultant, trainers, and professional.
- Qualified trainer with high-level experience

6. Attendance Reports:

- Send daily attendance reports to trainingdep
- Send full attendance report to training dep. by the end of thecourse
- Attend 100 % from the course days also providedaily
- Issue attendance certificate for participant who attend minimum 80% from the course duration

7. Pre/Post Reports:

- Pre- assessment before starting training.
- Post assessment after finish training
- Full report for the deferent between Pre-& Post assessment

8. Who Should Attend?

- Quality Professionals curious about ISO 9001 & looking to assess knowledge
- Corporate Personals looking to appear in ISO 9001:2015 Lead Auditor training
- Anyone who is looking to earn ISO 9001:2015 IRCA CQI Lead Auditor Certificate
- Individuals who failed first attempt of ISO 9001:2015 Lead Auditor Exam
- Quality Professionals who work on ISO 9001:2015 Quality Management System